



Technical Guide

Performing a Flash Firmware Upgrade

• First close the Integra 32 software. Then, select **Windows/Start** button, select **All Programs** (Windows 7) or **All Apps** (Windows 8 to Windows 10) then open the **Integra 32 Security System** folder, and then select **Firmware Upgrade**



- Then log in with your usual login name and password to reach the screen below.
- Here, select a valid Integra 32 firmware file. Once selected, select Next.

Integra32 Firmware Upgrade Wizard					
	The wizard will guide you through upgrading the firmware of IRC-2000 panels.				
J8	C:\Users\RBH\Desktop\FIRMWARE\IRC2000				
Help	< Back <u>N</u> ext > <u>C</u> lose				

• Now select the Panel/s you wish to upgrade. In the example below, we have chosen to upgrade Panels 1 and 3

Integ	ra32 Firmware Upgrade Wizard	
S	elect panels to upgrade	
	Panel	Network
1	✓ 1 - Panel 1	Network 1
1	2 - Panel 2	Network 1
	3 - Panel 3	Network 1
1		
	Help	< Back Next > Close

- **Please Note** Take care when selecting Panels to upgrade. Flashing the incorrect firmware to a panel can corrupt it, and if this happens the panel cannot always be flashed back, and would require a physical firmware chip change. <u>DO NOT</u> flash IRC firmware to a URC panel for example.
- On the next screen, select Start to begin the firmware upgrade. You will be notified once the upgrade has completed.

Integra32 Firmware Upgrade Wizard			
Upgrade status			
			Start
Help	< <u>B</u> ack	<u>N</u> ext >	Close

• You can now close the Firmware Upgrade Window and log back into the Integra 32 software as usual.